

TriMet MAX Train Rider

1. Many thanks for your volunteering to serve as a MAX volunteer rider to escort arriving delegates to the United Methodist General Conference! You are a lucky volunteer! As you accompany our guests to their hotel disembarkation stations, you will probably have more time than any other GC volunteer to get to know the guest and to introduce them to Portland. We hope that you will have a great Northwest smile of greeting and hospitality throughout your rides!
2. Your basic function will be to assist as many GC delegates as possible on their MAX rides to hotels, ensuring that they leave the trains at the correct exit points so as to minimize their walks to the hotels. When your guests are all safely off MAX, you will then need to turn around and head back to the airport to check with the General Conference Welcome Booth in the PDX baggage claim area for status of your next guests.
3. Depending on the timing of GC delegate arrivals and the workload at the Welcome Booth, you might be the volunteer who escorts guests from the Welcome Booth to the MAX Red Line station (being sure to help them validate their 2-hour tickets before they leave the airport), or you might already be on board the train and will greet delegates as they embark. Either way, you are their GC point-of-contact while they are on MAX.
4. Each of your guests will have a color-coded sheet of paper, given to them at the Welcome Booth, that describes exactly how to get to their hotels. That way, even if a guest rides MAX without a volunteer escort, he or she will still be able to navigate their own way to the hotel. However, you will have a master list of all the General Conference hotels and their MAX disembarkation points in case you need it.
5. Again, thanks for your valuable volunteer work. We hope that you have a wonderful ride on each of your trips on the MAX, and we hope that you have an opportunity to make many new friends from the worldwide United Methodist Church! Best wishes and best of luck!

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